

Record of operational decision

Decision title:	Quality and Compliance System (QCS)
Date of decision:	10 May 2021
Decision maker:	Assistant Director All Ages Commissioning
Authority for delegated decision:	Chief Executive Scheme of Delegation SA09 – Updated 29 September 2020
Ward:	‘Countywide’
Consultation:	N/A
Decision made:	To award contract for 3 years at a total value of £5,994 (inclusive of VAT) to Quality and Compliance System (QCS) to support the councils ‘inhouse’ care service delivery.
Reasons for decision:	The council has ‘inhouse’ care services which are growing and along with the rest of the market needs to be CQC compliant. By purchasing this system it will support Officers to deliver good quality services. The QCS compliance system is recognised across the care industry supporting CQC Compliance under The Health and Social Care Act 2008. The system contains a comprehensive set of policies and procedures as well as protocols, care plans and supporting documentation the council can use to ensure all its services are CQC compliant.
Highlight any associated risks/finance/legal/equality considerations:	Minimal risk, it is already in the baseline budget. The risk of not having this system may put the councils ‘inhouse’ provision at risk if they don’t have access to up to date templates and guidance to be used as part of CQC regulation requirements. The contract offers good value for money with a discount for the purchase of 3 years.
Details of any alternative options considered and rejected:	To not purchase a system, this is not recommended; these services need to be CQC compliant. To purchase an alternative system, this is not recommended as these documents are already in use by our ‘inhouse’ services and they would all need to be reviewed and amended if any new service was purchased.
Details of any declarations of interest made:	N/A

Signed..... Date: 10 May 2021

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